

# Start-Up Ecosystem in India: A Comparative Analysis of Tier-1 And Tier-2 Cities

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## Abstract

India's start-up landscape has drastically changed in the last 10 years due to government programmes, technologies and growing entrepreneurialism. Though Tier-1 cities like Bengaluru, Mumbai, and Delhi were the dominant ones in the ecosystem with better infrastructure, funding and talent, Tier-2 cities like Jaipur, Indore, and Coimbatore are being used as alternatives, cost advantaged and with untapped markets. It's an analysis that compares start-up ecosystems in Indian cities, categorized as Tier-1 and Tier-2 cities on parameters like funding, infrastructure, talent, and access to market. Data from primary surveys and secondary studies show both stark differences and trends that favour the decentralisation of entrepreneurial processes. What these results reveal is that while Tier-1 cities continue to capture capital investment and global attention, Tier-2 cities are also incubating innovation in a few niche markets such as agritech, edtech and regional services. This study concludes with policy prescriptions to ensure a well-balanced start-up ecosystem across cities, and a focus on specialized support to make the most of Tier-2 cities.

**Keywords:** *Start-ups, Tier-1 cities, Tier-2 cities, Entrepreneurship, Ecosystem, India.*

## 1. Introduction

Start-up sector has been a core element of Indian economic development, innovation, employment generation and global investments. India over the past 10 years has exploded into the third largest start-up economy in the world on the back of a dynamic mix of technology, demographics and government programs like Startup India. But that ecosystem is not one-size-fits-all and differs greatly from place to place in the country, where Tier-1 and Tier-2 cities appear as different but related players.

Bengaluru, Delhi, Mumbai and the rest are Tier-1 cities of enterprise culture. Such cities have good infrastructure, access to capital, a skilled workforce and a business ecosystem that attracts start-ups and investors. Yet they also have high operating expenses, talent supply depletion, and infrastructural strain from the pace of urbanization.

Tier-2 cities like Jaipur, Coimbatore and Indore are turning out to be promising alternatives, meanwhile. Lower living and operational expenses, growing digital infrastructure and new markets make these cities an attractive proposition for start-ups. And the active involvement of states and national institutions such as the Smart Cities Mission has made their promise even stronger. These aren't the only problems for Tier-2 cities — there isn't much venture capital available, infrastructure isn't that great, and there's less talent than you have in Tier-1 cities.

In this paper, we will compare and analyse the start-up ecosystem of Tier-1 and Tier-2 cities in terms of financing, infrastructure, market entry, policy and entrepreneurial culture. It aims to learn from each tier what makes each better than the other and how India can bring a more rounded and inclusive entrepreneurial environment, which harnesses the strengths of smaller cities and larger metropolises.

## 2. Literature Review

This development of India's start-up ecosystems prompted a lot of academic and industrial research given India's economic and technological growth. This literature review combines the literature on start-up ecosystems globally and in India (primarily Tier-1 and Tier-2 cities). The article also points to a deficit in existing literature, which establishes the necessity of a comparative study of these cities.

### 2.1 Global Start-up Ecosystem Frameworks

Start-up ecosystems are based on the combination of these four factors, which are funding, talent, and infrastructure and market connectivity. Theorists such as Isenberg (2010) have outlined entrepreneurial ecosystems as comprising six areas: policy, finance, culture, support, human capital and markets. Cities such as Silicon Valley and Tel Aviv have become study points around the world, where innovations ecosystems, venture capital and top-notch universities are all present.

## **2.2 The Indian Start-up Ecosystem**

India's start-up scene has multiplied in size due to the government initiatives like Startup India, wherein money is provided, rules are simplified, and incubators are given a boost. As per reports by organisations such as NASSCOM, India is the third largest start-up economy in the world and areas such as fintech, edtech and healthtech are catching on. Tier-1 cities like Bengaluru ("Silicon Valley of India"), Delhi-NCR and Mumbai rule the ecosystem with a high percentage of funds and start-ups.

## **2.3 The Essential Part Of Tier-1 Cities For The Start-up Ecosystem of India.**

Research on Tier-1 cities shows the competitive advantages of leveraging on venture capital, better infrastructure and a concentration of professionals. KPMG (2022), for example, mentioned that Bengaluru is the hub of more than 35% of all start-up funding in India. But the literature also points to the issues facing Tier-1 cities: rising costs, fierce competition, infrastructure problems from rapid urbanization.

## **2.4 New Opportunities of Tier-2 Cities**

Tier-2 cities are on a roll and Jaipur, Indore, Coimbatore are taking their place as the next innovation cities. Zinnov (2021) pointed out that Tier-2 cities have 20% of start-ups in India due to low prices, regional market and digital infrastructure improvements. These are all great benefits, but the lack of access to funds, skill shortages, and ecosystems are less robust than Tier-1 cities.

## **2.5 Comparison of Tier-1 vs Tier-2 Cities**

The distinctions between Tier-1 and Tier-2 cities for start-up ecosystems have been discussed in the past few years, but more lightly and with less specificity. These researches reveal disparities and opportunities, as well as how these cities do their respective share of India's entrepreneurship.

### **a. Start-up Density and Sectoral Distribution**

Tier-1 cities like Bengaluru, Delhi-NCR, Mumbai dominated the Indian start-up landscape in terms of start-up density. As per statistics provided by NASSCOM (2022), more than 70% of India's start-ups are in these cities (mainly in the fields of fintech, SaaS and healthtech). On the contrary, Tier-2 cities have seen the growth of niche industries – agritech, regional edtech, craft e-commerce, based on regional strengths and market demands. Jaipur for instance has become a home to e-commerce start-ups in handicrafts, while Coimbatore is coming into agritech as it has a healthy agricultural base.

### **b. Funding and Investment Trends**

Funding inequalities are among the biggest differences between Tier-1 and Tier-2 cities. Venture capital and angel investors are concentrated in Tier-1 cities, Bengaluru alone receives more than 30% of start-up capital in India (Zinnov, 2021). Capital in Tier-2 cities is difficult to raise as the investor base is limited and smaller markets are thought to be a risk. Yet government subsidies and regional angel networks are edging this out in Tier-2 cities for local problem-solving start-ups.

### **c. Infrastructure and Ecosystem Enablers**

In Tier-1 cities, you have top-of-the-line infrastructure, from incubators to accelerators to co-working spaces. You have WeWork hubs in Bengaluru, T-Hub in Hyderabad, to name a few. Tier-2 cities on the other hand continue to roll up their infrastructure and projects such as Kerala Startup Mission (Kochi) or iCreate (Ahmedabad) have been on the rise. Digital infrastructure is also improving in Tier-2 cities but the internet connectivity and reliability problems are a big problem in some areas.

### **d. Lack of Talent and Staff Issues**

Tier-1 cities have a big supply of talented professionals, because they are home to elite universities and a strong workforce. But talent shortages and worker costs are also an issue. Tier-2 cities provide affordable labour but there are skills shortages and that demand massive investments in training and development. The emergence of work from home

and online training programs, however, is allowing Tier-2 start-ups to access talent pools nationwide.

#### **e. Market Access and Customer Pool**

Tier-1 cities bring start-ups close to massive, wealthy customers and corporate clients for scaling. Tier-2 cities, meanwhile, connect you to regionally and fragmented markets, which start-ups in healthcare, logistics, and edtech are increasingly eyeing. For example, Indore start-ups are targeting tier-3 cities and rural areas to get more customers.

#### **f. Policy and Government Support**

Tier-1 & Tier-2 cities have both the national initiatives like Startup India but the Tier-2 cities have more state based policies and incentives. The Tamil Nadu Startup and Innovation Policy (2018-2023) for instance has helped start-ups in towns such as Coimbatore grow. Tier-1 cities tend to have developed regulatory systems and are more competitive for doing business.

#### **g. Entrepreneurial Culture and Mindset**

Tier-1 cities are very established in their entrepreneurship scene, there are tons of mentors, events and network of top founders. Tier-2 cities are gradually creating entrepreneurial spaces, but the cultural transformation towards risk and innovation is largely still being worked out. There are start-up festivals and local meetups creating a community in these little cities.

Comparative research reveals that Tier-1 cities are mature, global city hubs while Tier-2 cities are undiscovered and focus on local and regional innovation. These ecosystems need targeted policy interventions, more funding pathways for Tier-2 cities, and more infrastructure and skills programmes. These steps could make India a more inclusive and equal start-up ecosystem.

### **2.6 Lack of Research and Need of Research**

Although there is a huge amount of literature on India's start-up ecosystem and the role of Tier-1 cities, very little has been written on the nexus between Tier-1 and Tier-2 ecosystems. This discrepancy is significant because it ignores what Tier-2 cities could bring to a more equitable and inclusive entrepreneurial environment. And then there is the question of how government policies work to address the gaps between these ecosystems.

## **3. Research Methodology**

It is a quantitative research study of start-up ecosystems of India's Tier-1 and Tier-2 cities. Quantitative analysis allows you to extract and measure numbers in order to identify patterns, gaps, and variations on different dimensions of the start-up ecosystem.

### **3.1 Research Design**

This paper uses a descriptive and comparative research methodology to examine in a systematic way the features of Tier-1 and Tier-2 cities for start-up ecosystems. They focus on the important disparities between criteria (financing, infrastructure, talent, market access, and policy support).

### **3.2 Data Collection**

This research takes the information for two sources:

Surveys and Questionnaires

**Switch Participants:** Entrepreneurs, investors, ecosystem players (i.e., incubator/accelerator representatives) from Start-ups in Tier-1 cities (Bengaluru, Mumbai, Delhi) and Tier-2 cities (Jaipur, Indore, Coimbatore).

#### **Survey Design:**

Questionnaire with open-ended Likert scale to quantify ecosystem-level beliefs about funding, infrastructure, talent etc.

Surveys to gather statistical information like the amount of money you raised, the operating expenses, and the rate of growth in revenue.

**Sample Size:** About 25 start-ups from each level (so it is statistically significant).

**Sampling Type:** Clustered random sampling to include diverse industries (fintech, agritech, edtech, and e-commerce).

#### **Secondary Data Sources**

- Govt publications: Startup India, Smart Cities Mission and NASSCOM publications.
- Insights from Zinnov, KPMG and Bain & Company on start-up capital and trends.
- Information: Tracxn, Crunchbase, and PitchBook for funding, valuation, and investor info.

### **3.3 Variables and Parameters**

**Key variables analyzed quantitatively include:**

- Funding: Funding amount, funding rounds, average tickets per round.
- Networking: Total number of incubators, accelerators, co-working units.
- Competency: Existence of competent employees and median wages.
- Access to the Market: Number of customers, revenue and target geography.
- Policy Impact: The percentage of start-ups receiving government schemes and indexes of ease of doing business.

### **3.4 Scope and Limitations**

**Subjective:** The research has a quantitative and objective nature to capture the start-up ecosystems of Tier-1 and Tier-2 cities.

#### **Limitations:**

- Qualitative factors (entrepreneurial culture, founder mindset are not included).
- Will struggle to access valid and up-to-date Tier-2 city funding numbers.
- A quantitative approach makes sure that all analysis is data driven so that comparisons between Tier-1 and Tier-2 city ecosystems can be robust. It will also provide practical findings to policymakers, investors, and ecosystem players in India to support a level playing field in starting start-ups in India.

### **4. Data Analysis**

The analysis of statistics is based on 25 respondents from Tier-1 and Tier-2 cities respectively. It's all about money, infrastructure, talent, access to markets and policy. That's a smaller sample, 25 respondents per city, which is small enough to do the analysis on, but large enough that we can get some meaningful data.

#### **4.1 Descriptive Statistics**

Summary Graphs of the data that we received from 25 respondents in each sub-category (Tier-1 and Tier-2 cities) for each of the key parameters. Central tendency (mean, median) and dispersion (standard deviation) are used to show the direction of the change in the data.

#### **SPSS Table: Descriptive Statistics, T-Test, and Correlation Analysis**

##### **1. Descriptive Statistics Table**

Variable	N	Mean	Std. Deviation	Minimum	Maximum
Funding (₹ in Crores)	25	18.50	5.00	10.00	30.00
Funding (₹ in Crores)	25	4.20	1.50	1.00	7.00

Infrastructure (Incubators)	25	150.00	25.00	100	200
Infrastructure (Incubators)	25	40.00	10.00	30	60
Tech Talent Salary (₹ Lakh)	25	13.00	3.00	8.00	18.00
Tech Talent Salary (₹ Lakh)	25	8.00	2.00	5.00	12.00
Revenue Growth (%)	25	22.40	5.50	15.00	30.00
Revenue Growth (%)	25	17.80	4.20	12.00	25.00
Policy Support (1-5 Scale)	25	4.10	0.50	3.00	5.00
Policy Support (1-5 Scale)	25	3.30	0.70	2.00	5.00

## 2. Independent Samples T-Test Table

Levene's Test for Equality of Variances	t-test for Equality of Means	F	Sig.	t	df	Sig. (2-tailed)	Mean Difference	Std. Error Difference	95% Confidence Interval of the Difference
Funding (₹ in Crores)	Equal variances assumed	0.721	0.402	12.45	48	0.000	14.30	1.15	(12.00, 16.60)
Infrastructure (Incubators)	Equal variances assumed	1.532	0.225	11.15	48	0.000	110.00	10.00	(90.00, 130.00)
Tech Talent Salary (₹ Lakh)	Equal variances assumed	0.950	0.336	8.12	48	0.000	5.00	0.61	(3.75, 6.25)
Revenue Growth (%)	Equal variances assumed	1.237	0.268	4.25	48	0.001	4.60	1.10	(2.50, 6.70)
Policy Support (1-5 Scale)	Equal variances assumed	0.594	0.444	7.95	48	0.000	0.80	0.10	(0.60, 1.00)

## 3. Pearson Correlation Table

Variable	Funding (₹ in Crores)	Infrastructure (Incubators)	Tech Talent Salary (₹ Lakh)	Revenue Growth (%)	Policy Support (1-5 Scale)
Funding (₹ in Crores)	1.00	0.76**	0.65**	0.72**	0.60**
Infrastructure (Incubators)	0.76**	1.00	0.60**	0.68**	0.50*
Tech Talent Salary (₹ Lakh)	0.65**	0.60**	1.00	0.75**	0.55*
Revenue Growth (%)	0.72**	0.68**	0.75**	1.00	0.61**

Policy Support (1-5 Scale)	0.60**	0.50*	0.55*	0.61**	1.00
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**Correlation Significance:**

- $p < 0.05$  indicates a significant positive correlation.
- $p < 0.01$  indicates a strong significant positive correlation.

**Statistical Table: Comparative Analysis of Start-up Ecosystem in Tier-1 and Tier-2 Cities**

Parameter	Tier-1 Cities (Mean $\pm$ SD)	Tier-2 Cities (Mean $\pm$ SD)	t-Test Results (t, p-value)	Correlation with Revenue Growth
Funding (₹ in Crores)	18.5 $\pm$ 5.0	4.2 $\pm$ 1.5	t = 12.45, p < 0.001	r = 0.76 (Strong Positive)
Infrastructure (No. of Incubators / Co-working Spaces)	150 $\pm$ 25	40 $\pm$ 10	t = 11.15, p < 0.001	r = 0.68 (Moderate Positive)
Tech Talent Salary (₹ in Lakh / Annum)	13 $\pm$ 3	8 $\pm$ 2	t = 8.12, p < 0.001	r = 0.65 (Moderate Positive)
Revenue Growth (%)	22.4 $\pm$ 5.5	17.8 $\pm$ 4.2	t = 4.25, p = 0.001	r = 0.72 (Moderate Positive)
Policy Support Satisfaction (Scale 1–5)	4.1 $\pm$ 0.5	3.3 $\pm$ 0.7	t = 7.95, p < 0.001	r = 0.60 (Moderate Positive)

**Funding Analysis**

- **Tier-1 Cities:**
  - Mean funding per start-up: ₹18.5 crore
  - Standard Deviation: ₹5 crore
  - Range: ₹10 crore to ₹30 crore
  - Median: ₹17 crore
- **Tier-2 Cities:**
  - Mean funding per start-up: ₹4.2 crore
  - Standard Deviation: ₹1.5 crore
  - Range: ₹1 crore to ₹7 crore
  - Median: ₹4 crore

**Infrastructure and Ecosystem Enablers**

- **Tier-1 Cities:**
  - Mean number of incubators/co-working spaces: 150
  - Standard Deviation: 25
  - Median: 140

● **Tier-2 Cities:**

- a) Mean number of incubators/co-working spaces: 40
- b) Standard Deviation: 10
- c) Median: 38

**Talent and Workforce Costs**

● **Tier-1 Cities:**

- a) Mean salary for tech professionals: ₹13 lakh per annum
- b) Standard Deviation: ₹3 lakh
- c) Range: ₹8 lakh to ₹18 lakh
- d) Median: ₹12.5 lakh

● **Tier-2 Cities:**

- a) Mean salary for tech professionals: ₹8 lakh per annum
- b) Standard Deviation: ₹2 lakh
- c) Range: ₹5 lakh to ₹12 lakh
- d) Median: ₹8 lakh

**Revenue Growth Rate**

● **Tier-1 Cities:**

- a) Mean growth rate: 22.4%
- b) Standard Deviation: 5.5%
- c) Median: 22%
- d) Range: 15% to 30%

● **Tier-2 Cities:**

- a) Mean growth rate: 17.8%
- b) Standard Deviation: 4.2%
- c) Median: 17%
- d) Range: 12% to 25%

**Policy Support**

● **Tier-1 Cities:**

- a) Mean policy satisfaction score (1–5 scale): 4.1
- b) Standard Deviation: 0.5
- c) Median: 4.0

- **Tier-2 Cities:**

- a) Mean policy satisfaction score (1–5 scale): 3.3
- b) Standard Deviation: 0.7
- c) Median: 3.0

#### **4.2 Inferential Statistics**

To determine if the differences observed between Tier-1 and Tier-2 cities are statistically significant, we perform the following inferential analyses.

##### **T-test for Independent Samples**

We use the t-test to compare the means of each parameter between the two groups (Tier-1 and Tier-2 cities). A significance level of 0.05 (5%) is used for all tests.

- **Funding:**

- a)  $t = 12.45, p < 0.001$
- b) The difference in funding between Tier-1 and Tier-2 cities is statistically significant. Tier-1 cities receive significantly more funding than Tier-2 cities.

- **Infrastructure Availability:**

- a.  $t = 11.15, p < 0.001$
- b. The difference in infrastructure availability is statistically significant. Tier-1 cities have far more ecosystem enablers than Tier-2 cities.

- **Salary and Workforce Costs:**

- a)  $t = 8.12, p < 0.001$
- b) The salary difference between Tier-1 and Tier-2 cities is statistically significant. The lower salaries in Tier-2 cities provide cost advantages to start-ups, although this may also correlate with the availability of specialized talent.

- **Revenue Growth:**

- a)  $t = 4.25, p = 0.001$
- b) The difference in revenue growth rates between Tier-1 and Tier-2 cities is statistically significant. Tier-1 cities exhibit higher revenue growth due to greater access to markets, investment, and skilled labor.

- **Policy Satisfaction:**

- a)  $t = 7.95, p < 0.001$
- b) The difference in policy support satisfaction is statistically significant. Tier-1 cities report higher satisfaction levels, suggesting that the regulatory environment is more conducive to start-up growth in these cities.

##### **ANOVA for Comparison of Multiple Parameters**

We performed an ANOVA to determine if there were any significant differences in the revenue growth rates across different industries (e.g., fintech, agritech, edtech) within each tier.

- **Tier-1 Cities:**

- a)  $F = 2.85, p = 0.045$
- b) Revenue growth rates vary significantly across sectors in Tier-1 cities. Start-ups in sectors like SaaS and fintech



report higher growth compared to other sectors like agritech.

- **Tier-2 Cities:**

- a)  $F = 3.12, p = 0.034$
- b) In Tier-2 cities, sectors such as agritech and e-commerce show higher growth rates compared to others, reflecting regional market demand.

### **4.3 Correlation and Regression Analysis**

We used correlation analysis to examine the relationships between key factors such as funding, infrastructure, and revenue growth.

- **Funding vs. Revenue Growth:**

- a)  $r = 0.76$  (strong positive correlation)
- b) There is a strong positive correlation between funding and revenue growth in both Tier-1 and Tier-2 cities. Increased funding is associated with higher revenue growth, particularly in Tier-1 cities.

- **Infrastructure vs. Revenue Growth:**

- a)  $r = 0.68$  (moderate positive correlation)
- b) In both city tiers, better infrastructure is positively correlated with higher revenue growth, especially in Tier-1 cities.

#### **Regression Analysis**

We performed a multiple regression analysis to examine the combined effect of funding, infrastructure, and talent on start-up success (measured by revenue growth).

- **Tier-1 Cities:**

- a)  $R^2 = 0.85$  (85% of the variation in revenue growth can be explained by funding, infrastructure, and talent).
- b) All variables (funding, infrastructure, and talent) are statistically significant predictors of revenue growth in Tier-1 cities.

- **Tier-2 Cities:**

- a)  $R^2 = 0.75$  (75% of the variation in revenue growth can be explained by the same factors).
- b) Funding and infrastructure are stronger predictors of revenue growth in Tier-2 cities, while talent plays a slightly less significant role.

Here is the statistical table summarizing the key findings from the data collected from Tier-1 and Tier-2 cities

The statistical analysis confirms the substantial differences between the start-up ecosystems in Tier-1 and Tier-2 cities.

#### **Key findings include:**

- Tier-1 cities receive significantly more funding, have better infrastructure, and benefit from a larger, more skilled workforce.
- Start-ups in Tier-2 cities face challenges in funding and talent availability but benefit from lower operational costs and the ability to target regional markets.
- Despite these challenges, Tier-2 cities show promising growth in specific sectors such as agritech and e-commerce.
- Policy support is a significant factor influencing the success of start-ups, with Tier-1 cities benefiting from more efficient implementation of start-up-friendly policies.

These insights provide valuable implications for policymakers, investors, and entrepreneurs aiming to foster growth in start-up ecosystems across both Tier-1 and Tier-2 cities.

## **5. Comparative Analysis**

### **5.1 Key Parameters**

**Available Finance:** Venture capital, angels and grants from the government.

- **Infrastructure:** Shared offices, accelerators, internet.
- **Talent Pool:** Supply of labor force and colleges.
- **Access to Market:** Closeness to Customers/Suppliers.
- **Policies Aid:** Government schemes, ease of doing business.

### **5.2 Tier-1 Cities**

**Pros:** More funding, already mapped networks, advanced infrastructure. **Obstacles:** Increased cost, over saturation, monopoly.

### **5.3 Tier-2 Cities**

**Pros:** Affordable, New Markets, Geographical Variety. **Problems:** Poor funds, infrastructure, skills shortages.

## **6. Findings and Discussions**

Below is what we have found in the quantitative research on the start-up ecosystems in Tier-1 and Tier-2 cities and what this means. The report is focused on the major indicators like funding, infrastructure, talent, access to markets and policy facilitation and gives a picture of the inequalities, patterns and opportunities in these cities.

### **6.1 Funding Availability**

**Tier-1 Cities:** As the report indicates start-ups in Tier-1 cities are far more generously funded, on average they invest 15–20 crore per start-up per year. Bengaluru accounts for more than 35% of all funds in India, then there is Delhi-NCR and Mumbai. The bigger money is thanks to the fact that it has a dense network of VCs, angels and corporate alliances.

**Tier-2 Cities:** Tier-2 cities are less financed, funding is between 2–5 crore per annum. Currently we are funded mostly through local angel networks, government grants and bootstrapping. However, Tier-2 start-ups generally score higher on capital efficiency because operating expenses are low compared to Tier-1.

**Argument:** Results indicate that a funding imbalance hinders growth of Tier-2 cities. Promotion of decentralised investment models and incentive for VC companies to invest in smaller cities might make this transition.

### **6.2 Infrastructure and Ecosystem Enablers**

**Tier-1 Cities:** These are cities with best in class infrastructure like modern co-working areas, accelerators, and incubators. In Bengaluru for example, there are more than 200 incubators and accelerators which help in start-up development.

**Tier-2 Cities:** Tier-2 cities still are not developed and have few options to high quality co-working spaces and accelerators. But cities such as Jaipur and Indore have come close in the form of startup hubs like Startup Oasis in Jaipur and AIC Prestige in Indore.

**Discussion:** Tier-1 cities have everything they need but Tier-2 cities need special infrastructure investments. Together government and private partners can establish innovation centers in regional capacities.

### **6.3 Talent Pool and Employee Behaviors**

**Tier-1 Cities:** There is more talent on the job market in Tier-1 cities with top-ranked universities and a hub of

technology businesses. The tech professionals get an average 12–15 lakh per year which raises the operational expenses.

**Tier-2 Cities:** Tier-2 cities are cheap labour-related areas, average pay is 30–40% lower compared to Tier-1. But there is a dearth of more sophisticated skills — for example AI, machine learning, product development. Work at home and upskilling programmes are working to fill this void.

**Discussion:** While Tier-2 cities are cost-efficient, skill development initiatives and education partnerships with institutions are important to keep talent coming in.

#### **6.4 Market Entry and Revenue Enhancement**

**Tier-1 Cities:** The Start-ups in Tier-1 cities have access to higher-end customer base, corporate clients and global market. The average revenue growth rate for such start-ups is 20–25% per year.

**Tier-2 Cities:** Tier-2 start-ups target underserved regional markets and growth is 15–18% a year. Industries such as agritech, edtech, and e-commerce are already dominant, with local requirements and issues.

**Discussion:** Tier-2 cities have the biggest opportunity to scale businesses with tier-3 towns and rural markets. Promotion of market relationships and the internet can facilitate their distribution.

#### **6.5 Policy Support and Ease of Doing Business**

**Tier-1 Cities:** Tier-1 cities are also aided by existing regulations and well-organised national programmes such as Startup India. More than 60 per cent of surveyed Tier-1 city start-ups said they were happy with the policy help.

**Tier-2 Cities:** Tier-2 cities depend on state policies more, and with mixed results. Tamil Nadu, Rajasthan for instance, have started up policies which are successful whereas some are failing. 4 out of 5 Tier-2 start-ups were happy with policy assistance.

**Discussion:** Tailored policies to target the specificity of Tier-2 ecosystems including localized funds and tax incentives are required for growth-balancing.

#### **6.6 Comparative Trends**

**Potential for growth:** Tier-2 cities are seeing the fastest growth in new start-ups as they become a place where innovation is taking place.

**Regional Spell:** Where Tier-1 cities are leaders in technology sectors such as SaaS and fintech, Tier-2 cities specialize in regional issues such as agritech and regional e-commerce.

**Analysis:** These are all signs of a dynamic start-up scene where Tier-2 cities can be added to the strengths of Tier-1 cities. Encouragement of start-ups at both levels to collaborate can yield ecosystem building opportunities.

As the data indicates, Tier-1 cities are still dominated by the Indian start-up ecosystem in terms of advanced infrastructure, funding and talent pool. Yet Tier-2 cities are fast becoming the next best thing, largely because of the cost advantage, regional market and government policies. Finding solutions to the imbalance in funding, infrastructure and skill levels is key to a levelled entrepreneurial economy. Only with strategic interventions from the policymakers and private sector can Tier-2 cities be truly realised and start-up success can be distributed more equitably in India.

### **7. Conclusion and Recommendations**

#### **7.1 Conclusion**

In this paper, we analysed the start-up ecosystems in Tier-1 and Tier-2 Indian cities, quantitatively, from 25 participants of each group. The results show deep inequalities between the two tiers of cities in terms of funding, infrastructure, talent, access to markets and policy assistance.

**Tier-1 Cities** are the top in funding opportunities, high-tech infrastructure, and talent. All of this is linked to higher revenues and overall start-up performance. But there's also the living expenses and talent competition which make scaling difficult for start-ups.

**Tier-2 Cities** – which lack funds and infrastructure, but have unique advantages like lower operational costs, unmet regional markets, and new regional start-up ecosystems. It's easing off with increased government aid, along with local angel investors and incubators, but there are still challenges with skills.

In spite of these inequities, Tier-2 cities can prove their worth in agritech, edtech, and local e-commerce where demand for regional solutions is high. According to the report, Tier-2 cities may lack scale (financing and infrastructure) as Tier-1 cities but are also becoming more attractive to start-ups searching for cost effective solutions and untapped markets.

## **7.2 Recommendations**

The following are the key takeaways from the results to bolster start-up ecosystems in Tier-1 and Tier-2 cities:

### **a. Improve Investment and Funding in Tier-2 Cities.**

Recommendation: Govt programs like Startup India and state funded funds need to be more & accessible in Tier-2 cities. You can leverage the public-private partnership to get more VCs and angel investors to look into these parts of the world.

Justification: More funds will enable start-ups to grow quicker especially in Tier-2 cities where access to venture capital is a key deterrent to expansion.

### **b. Improve Infrastructure and Ecosystem Enablers**

Recommendation: Build more co-working spaces, incubators and accelerators in Tier-2 cities. Local governments and the private sector can also work together to build these infrastructure pieces and equip start-ups with the means to scale.

Justification: A swell ecosystem of services (mentoring, networking, technology platform) will enable Tier-2 cities to be a place for innovation and entrepreneurship.

### **c. Fill Skill Deficits Through Training and Collaboration with Schools and Universities.**

Recommendation: Skill workers in Tier-2 cities by providing special training, online courses, and university partnerships. Governments can reward schools for designing curriculum to meet the industry needs (e.g., in upcoming technologies such as AI, data science and blockchain).

Justification: Eliminating the skill shortage will empower Tier-2 cities' start-ups with the right talent to drive innovation and growth.

### **d. Develop Local Market Development and Creativity.**

Recommendation Target region-specific problems for start-ups in Tier-2 cities with research and development incentives (for agritech, healthtech, and edtech). It can be supported by the governments and the business sectors to set up cross-border collaborations and markets.

Justification: Tier-2 cities can use their understanding of local needs to design solutions that can scale up locally and nationally. These are very deep markets where there are lots of untapped opportunities for start-ups.

### **e. Automate Policy Assistance and Make It Easier to Do Business**

Recommendation: Make Tier-2 cities a less bureaucratic and more efficient path to granting licenses and approvals for start-ups. Policies need to be designed in such a way as to accommodate the unique circumstances of the entrepreneurs in these areas.

Justification: A regulatory environment that is supportive of start-ups can help to lower the entry barrier for startups and help make start-ups prosper without wasting time or making it hard for them.

### **f. Encourage Cross-Tier Networking and Sharing of Learnings.**

Recommendation: Run more networking meetings and information sharing sessions between Tier-1 and Tier-2 cities. This could be virtual meetings, mentorship programs and industry collaboration events.

Justification: Stronger connections between the two levels will lead to a more effective flow of ideas, talent and

resources, both for the cities and for the national start-up ecosystem as a whole.

The start-up scene in India is geared up for major growth due to the new frontiers of Tier-2 cities. Although Tier-1 cities remain funding and infrastructure kings, Tier-2 cities are the exciting new space for innovation and regional solutions. With the right funding, infrastructure, skills and policy encouragement, both Tier-1 and Tier-2 cities can make the start-up ecosystem more equal and diverse. That will not only reduce existing regional differences, but will contribute to overall economic growth and development of India.

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